



JK LOGISTICAL
OPERATIONS

**Crisis Logistics:
Gaylord Opryland Meets
The 1000 Year Flood!**

Presented by Kevin Hart

The World's Largest Non-Casino Hotel is Closed Due to a Massive Flood: Bringing the Giant Back to Life.

A World Class Logistical Challenge



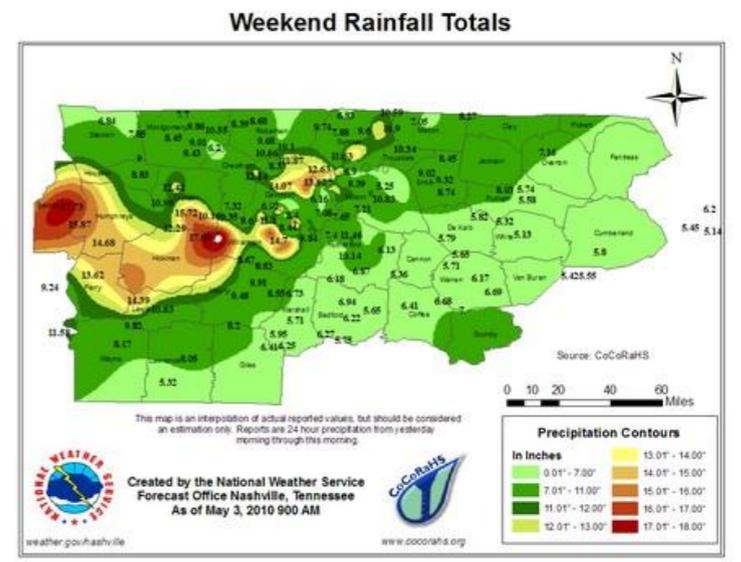
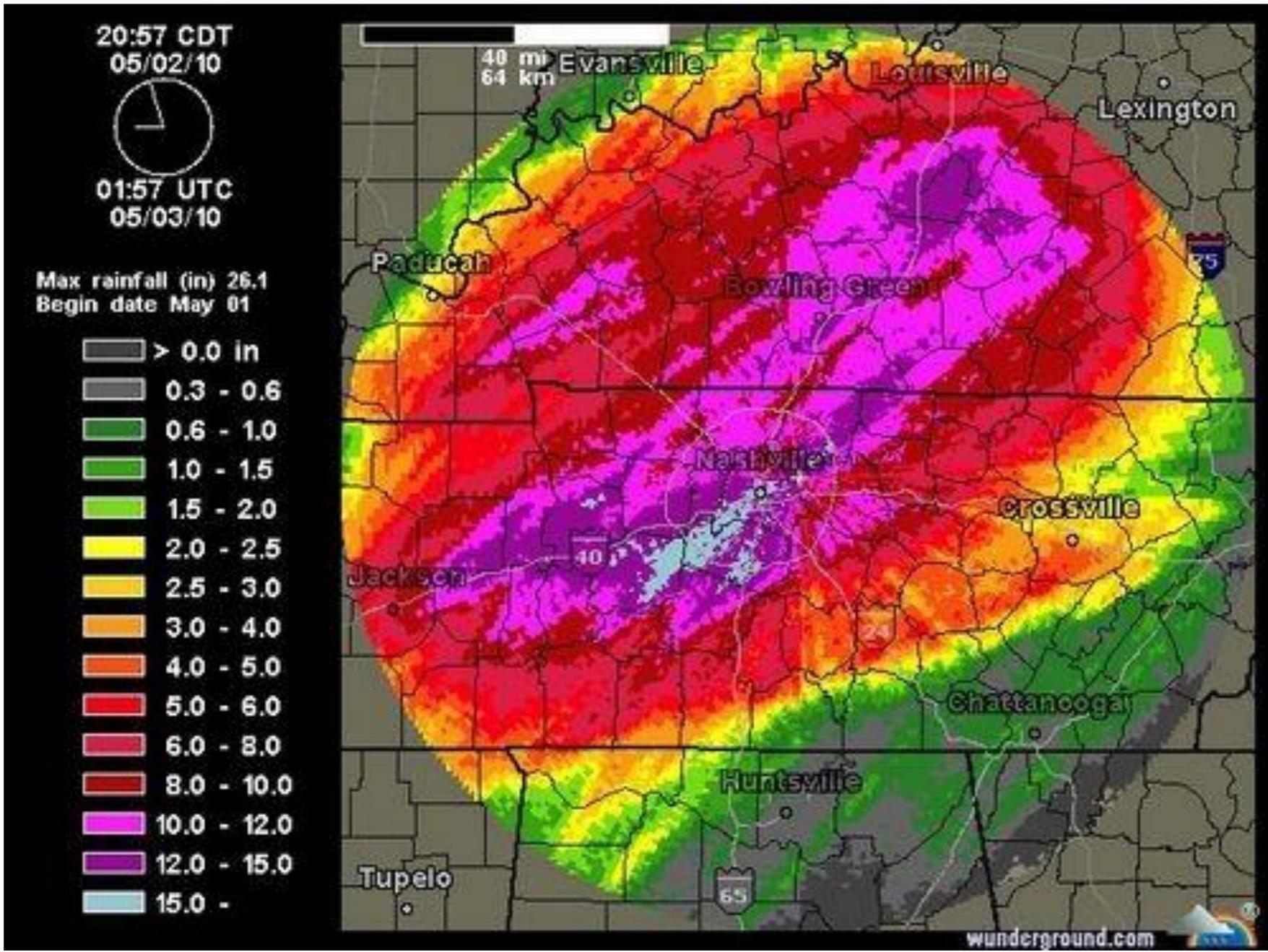


Who is JK Logistical Operations?

- We are one of the nation's largest specialty installation and logistics company servicing the hospitality, military, healthcare and commercial relocation industries.
- We are a non-asset, third party logistics company based in Chicago, with additional offices in Dallas, Denver and Nashville.
- Our services include; liquidation, freight management, warehousing, installation, project management and consulting services.
- The company is co-owned by Kevin Hart and Jeff Kaspar, who have a combined 55 years of industry experience.
- JK Logistical Operations specializes in 4-5 star properties, large portfolios, projects requiring complex logistics, crisis logistics, and multi-faceted projects.

Nashville 2011 Flood Statistics

- 21 people killed in Tennessee flooding, including 10 in Davidson County
- Flood considered a once in a 1000 year event
- Fifteen observation sites had rainfall measurements **exceeding** the maximum observed rainfall associated with **Hurricane Katrina** landfall.
- The two day rainfall of 13.57 inches at Nashville International Airport shattered the monthly rainfall record for May which was 11.04. Some areas received over 19”!
- On average, 1” of rain equals approximately 12” snow. This storm would have left 162.8 inches of snow, or over 13.57 feet of snow!
- Damage and Loss totals in excess of \$2 billion dollars.



Nashville and the Thousand Year Flood

Gaylord Opryland Facts.



-
- Largest Non-casino hotel in the Continental United States, 26th largest hotel in the world.
 - Over 4 million square feet under roof
 - 2881 guest rooms, including 165 suites
 - 9 acres of public space and lush gardens under glass
 - 600,000 square feet of meeting and exhibition space
 - World's largest indoor river.
 - Grand Ole' Opry, Golf Course and Wildhorse Saloon

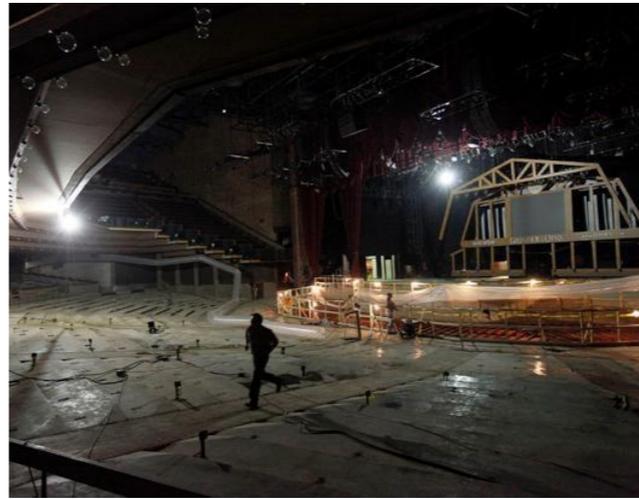
Gaylord Opryland: Maps and Orientation





Gaylord Opryland: Post Flood





Gaylord Opryland and Grand Ole Opry

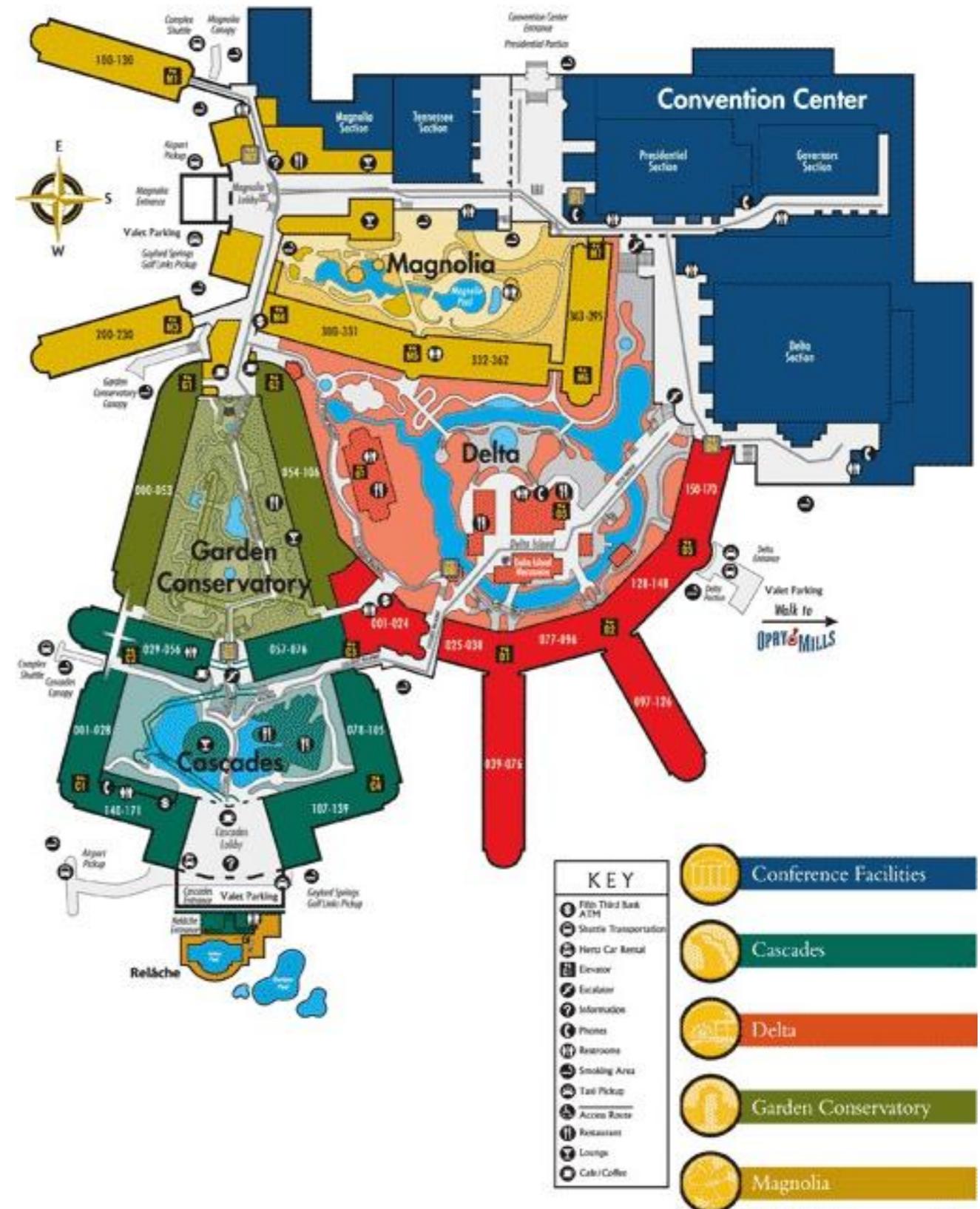
Getting a Handle of the Damage: Damage Assessment.

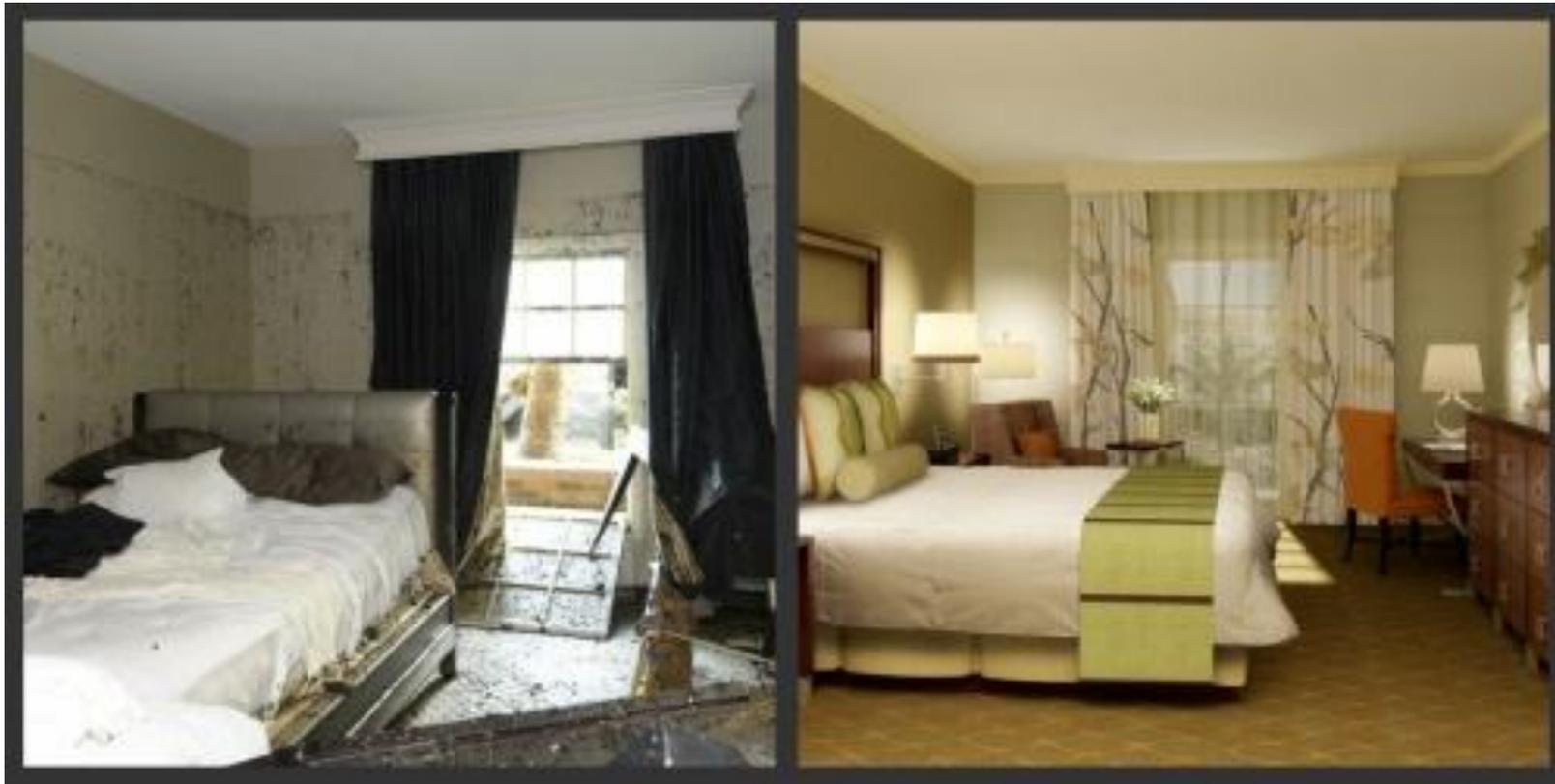


- 110 Guestrooms totally destroyed
- Mechanically and electrical systems needed to be replaced
- Exhibition space submerged, need full renovation
- Offices, kitchens, restaurants, laundry facilities, vegetation, fish, public space, etc., need full renovation.
- All lower level storage and banquet equipment, and BOH need replacement
- Wildhorse Saloon located downtown also flooded.
- Grand Ole Opry music venue needs full renovation
- Gaylord Springs Golf Links is completely flooded, including all sand washed away.

Gaylord Opryland Resort and Conference Center

- Magnolia- renovate 643 rooms
- Delta- replace 110 rooms
- Renovate 5 restaurants
- Renovate main kitchen, full resupply.
- Replace all material handling equipment.
- Renovate/replace all laundry equipment
- Renovate all ancillary buildings on property
- Replace IT equipment, Christmas decorations, planters, etc.





Flood line on Delta level rooms.

Flood water line at lower level conference center



Restoration Fun Facts:

- 71,280,000 gallons of water pumped out in 3 days- 16,500 gallons per minute!
- At the height of reconstruction, 1300 people were working on the project each day.
- Replaced 280,890 feet of carpet, enough to cover 5.8 football fields
- 2,000,000 feet of voice and data cabling
- 80,000 feet of fiber optics.
- 21,400 sheets of drywall.
- 142,915 pieces of tile
- 5650 gallons of paint.

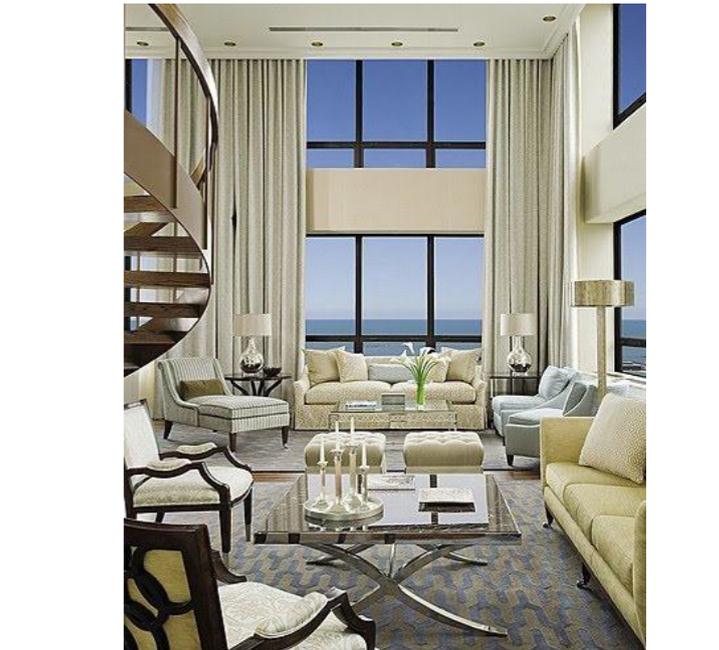
Logistics and Installation Facts

- JK was mobilized and onsite 3 weeks after the flood, and remained there through opening.
- Our project managers accumulated over 12,740 hours associated with the renovation, and more than 3 times that amount for our installation labor onsite.
- We managed 100% of the inbound freight, which included everything from furniture to fish, power equipment to sand for the golf course. This was a very complex project since the facility was under construction, and the accelerated schedule.
- The facility was brought back online in just 6 months, less than a 1/5 of the time it would normally take.
- We were managing the logistics and installation on the hotel, Grand Ole' Opry, Gaylord Springs Golf Course, offices, laundry facility, and BOH simultaneously.

Gaylord Opryland

Back, and better than ever!





Various Hospitality Projects





M I L W A U K E E

MILLER PARK

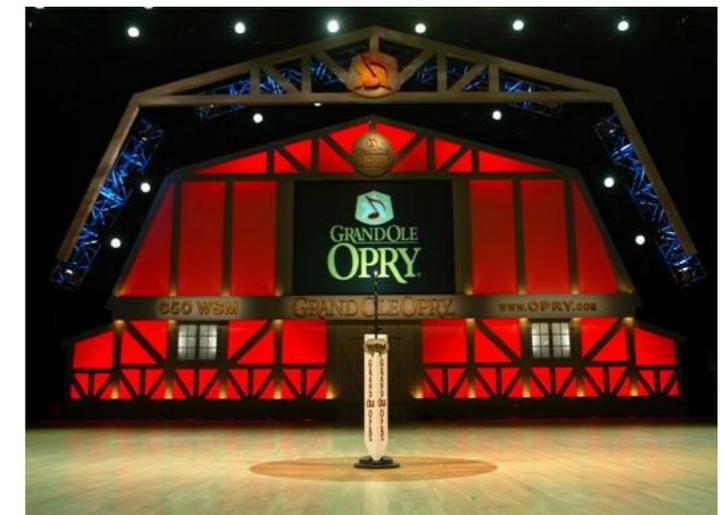
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Photo: Mike Smith Copyright 2008

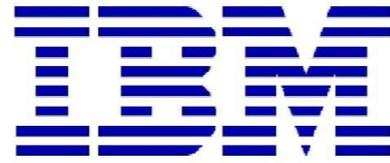
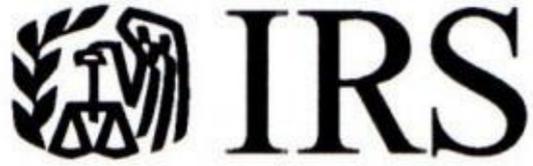


GREEN BAY

NEW LAMBEAU FIELD



Sports and Music Venues

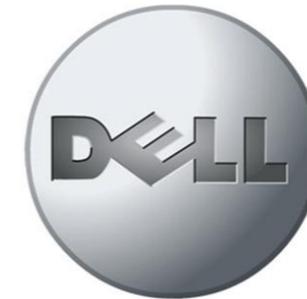


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Questions or Comments?





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THANK YOU!