

National Aeronautics and
Space Administration
Office of the Administrator
Washington, DC 20546-0001



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TO: All NASA Employees

FROM: A/Administrator

SUBJECT: Progress on Our Safety Goals

Two years ago, I asked everyone to become as passionate about safety as I am. No activities at NASA are important enough to compromise your safety or the safety of the public. Your heightened awareness in recognizing and correcting hazards and unsafe behaviors that lead to mishaps is proving effective. Workplace injuries have dropped substantially. NASA is considered a model for others who wish to avoid such preventable incidents. Well done!

In addition to fewer workplace injuries, our progress is reflected in the results of the Safety Performance Evaluation Profile (PEP) survey. Managers' and employees' occupational safety survey profiles provide evidence that our culture is changing for the better. Soon, some of you will be randomly selected to take the survey again. This survey is one of the few anonymous feedback systems we have for safety, and your participation is greatly appreciated. Your candid responses help create an even safer environment at NASA.

Although we have come a long way, people are still getting hurt. I am serious about our ambitious goal of zero injuries in the workplace. Much too often, those involved in mishaps either knew or suspected something was not quite right. Trust your instincts and your experience. It usually does not take much to check out a hunch or obtain a clarification on a procedure. Ask questions. Get answers. The absolute worst thing would be that a future mishap investigation found that people suspected the problem, but, for whatever reason, remained silent.

I value the attention you have given to your personal safety and to the safety of the mission. Keep up the good work because mission success starts with safety.

Daniel S. Goldin