



Wireless Guest Network Login Instructions February 2015

Below are general instructions intended for guests at NASA HQ who are accessing the wireless [Guest Network](#) using their own computer equipment. HQ users with access to a NASA-issued laptop are encouraged to use the more robust [Wireless Network for HQ Users](#).

As there is variation in computer makes and models, these instructions may not be sufficiently specific for your situation.

1. Turn on the wireless switch of your computer if necessary (Windows only).

Many (but not all) Windows laptops have a physical wireless switch that must be in the on position to allow wireless transmissions. Its location varies by make and model. It is often marked with a radio tower icon or radio waves icon (something like  or ). These are the most common locations:

- Side of laptop (e.g. Dell & Toshiba models)
- Small button above the keyboard (HP, Compaq, some Fujitsu models)
- Secondary task of the Function or F1 key (uncommon)

2. Turn on or activate your wireless software.

Windows Users	Find the wireless icon in your system tray (perhaps  or ). Right click on the icon and choose Open , View Available Networks , or Enable Radio , as relevant.
Macintosh Users	Click the AirPort icon  on the menu bar at the top right of your screen and select Turn Airport On . Then click the Airport icon again.

3. When presented with available networks, choose **NASA Guest Use Only** | Click **Connect** if necessary.
4. Open a Web browser. Internet Explorer and Safari work best | Click yes to accept the security certificate.
5. Where indicated, enter the username and password you were provided (1- day passes expire 24 hours after your first logon. 2-week passes are also available.).
6. Navigate to a new Web page to check functionality.

The first page to come up may be resident in your computer's memory rather than a live page. Navigate to a Web site you don't normally view to ensure functionality.

For assistance, contact the Enterprise Service Desk (ESD): Submit a ticket online at esd.nasa.gov, or call 358-HELP (4357) or 1-866-4NASAHQ (462-7247).

*This document is posted on the ITCD Web site at:
<http://itcd.hq.nasa.gov/instructions.html>*